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Contracting Opportunity

*** This ad has not been published. It has been reviewed and pending publication. ***

Title: VoIP/Hosted/Cloud Based Phone System Provider

Agency: Bridge Authority, NYS
Engineering

Contract Number: BA-2016-OO-113-PS

Contract Term: 3 years with option to renew for two additional 1-year periods

Date of Issue: 04/25/2016

Due Date/Time: 05/17/2016 4:00 PM
Optional Pre-bid Meeting on Tuesday, May 3 at 10 AM

County(ies): Columbia, Dutchess, Greene, Orange, Putnam, Rockland, Ulster

Location: Rip Van Winkle Bridge, Catskill, NY, Kingston-Rhinecliff Bridge, Kingston, NY,
Mid-Hudson Bridge, Highland, NY, Newburgh-Beacon Bridge, Beacon, NY and Bear
Mountain Bridge, Ft. Montgomery, NY

Classification: Telecommunications - *Consulting & Other Services*

Opportunity Type: General

Entered By: Teresa Ceragioli

Description: The New York State Bridge Authority (NYSBA) is seeking proposals from experienced and qualified telecommunications companies to provide a VoIP/Hosted/Cloud based telephone system for all of its facilities, including its Headquarters office in Highland, New York.

The new system shall replace the existing Nortel/Avaya system and shall have all the hardware located at the proposer's hosting center. The new phones provided as part of the contract shall connect to the internet via Ethernet connections supplied by NYSBA with no other wiring required. The new system shall also provide redundancy by having two points of access to the internet from the Mid-Hudson Bridge and the Newburgh-Beacon Bridge facilities. NYSBA will provide the fiber connection between the two facilities. NYSBA prefers that the primary internet connections are fiber.

It is expected that proposer's experience, expertise and skill set will be varied and include but not be limited to the following areas:

- VoIP/Hosted/Cloud based phone system management - experience in installation and management of VoIP/Hosted/Cloud based phone systems.
- Take complete responsibility for the internet connections at the Mid-Hudson

and Newburgh-Beacon Bridge facilities to insure Quality of Service to NYSBA.

To receive the entire proposal package, please email Teresa Ceragioli at tceragioli@nysba.ny.gov

Total MWBE Participation Goals: 0%

Service-Disabled Veteran-Owned Business Contracting Goal: 0%

Contact Information

Primary contact: Bridge Authority, NYS
Engineering
Engineering/Maintenance
Teresa Ceragioli
Engineering & Maintenance Assistant
P.O. Box 1010
Highland, NY 12528
United States
Ph: 845-691-4077
Fax: 845-691-7914
tceragioli@nysba.ny.gov

Secondary contact: Bridge Authority, NYS
Engineering
Jeffrey Wright
Chief Engineer
P.O. Box 1010
Highland, NY 12528
United States
Ph: 845-691-4077
Fax: 845-691-7914
jwright@nysba.ny.gov

Submit to contact: Bridge Authority, NYS
Engineering
Engineering/Maintenance
Teresa Ceragioli
Engineering & Maintenance Assistant
P.O. Box 1010
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United States
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Fax: 845-691-7914
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